

**The Full Report**

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# **Remote Work Satisfaction**

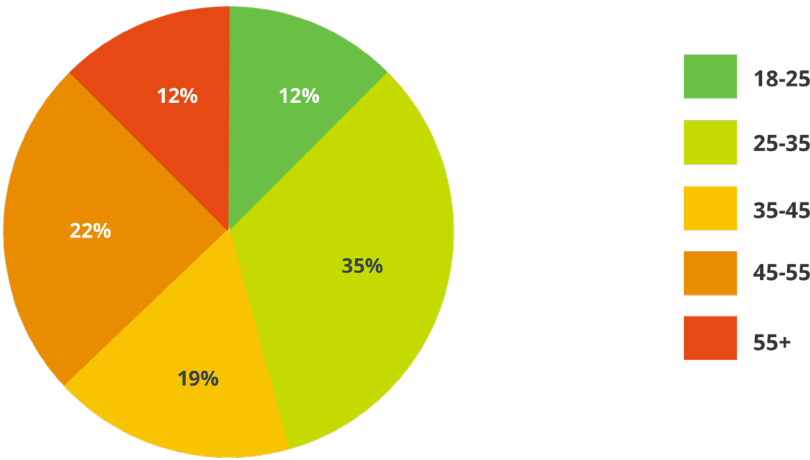
Survey Results



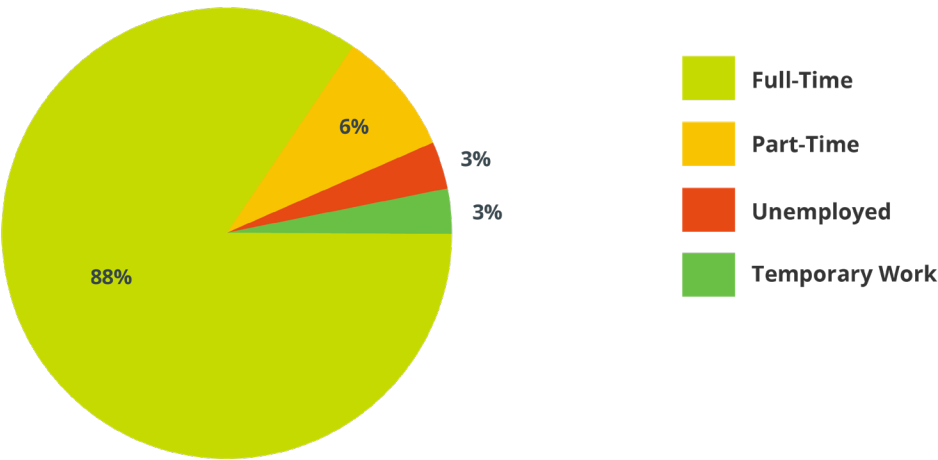
# Demographics

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## Age



## Employment Status



# Demographics

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## Job Title

<b>3</b> Graphic Designer	<b>1</b> Customer Service Manager	<b>1</b> VP Sales
<b>2</b> President		<b>1</b> EVP
<b>2</b> Director of Brand and Product	<b>1</b> Illustrator	<b>1</b> Web Designer
<b>1</b> Managing Partner	<b>1</b> We don't use titles	<b>1</b> Regional Institutional Giving Officer
<b>1</b> Executive Director	<b>1</b> Sales Professional	<b>1</b> Designer
<b>1</b> Account Supervisor	<b>1</b> Teacher	<b>1</b> Marketing Director
<b>1</b> Channel Manager	<b>1</b> Administrative Manager	<b>1</b> Sr. Director, Global Marketing Communications
<b>1</b> Nurse	<b>1</b> Director of Photography	<b>1</b> Senior Graphic Designer
<b>1</b> Marketing Coordinator	<b>1</b> Supply Chain Demand Planner	
<b>1</b> Account Manager	<b>1</b> Director of Research & Insights	



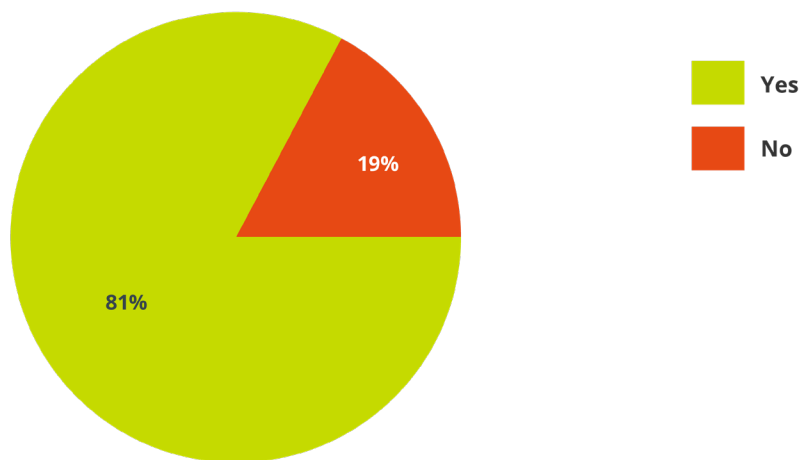
# Demographics | General Questions

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## How long have you been at your current role?

- |                           |                    |
|---------------------------|--------------------|
| <b>9</b> Less than 1 Year | <b>8</b> 10+ Years |
| <b>9</b> 5-10 Years       | <b>6</b> 3-5 Years |

## Do you work remotely?



## When did you transition to remote work?

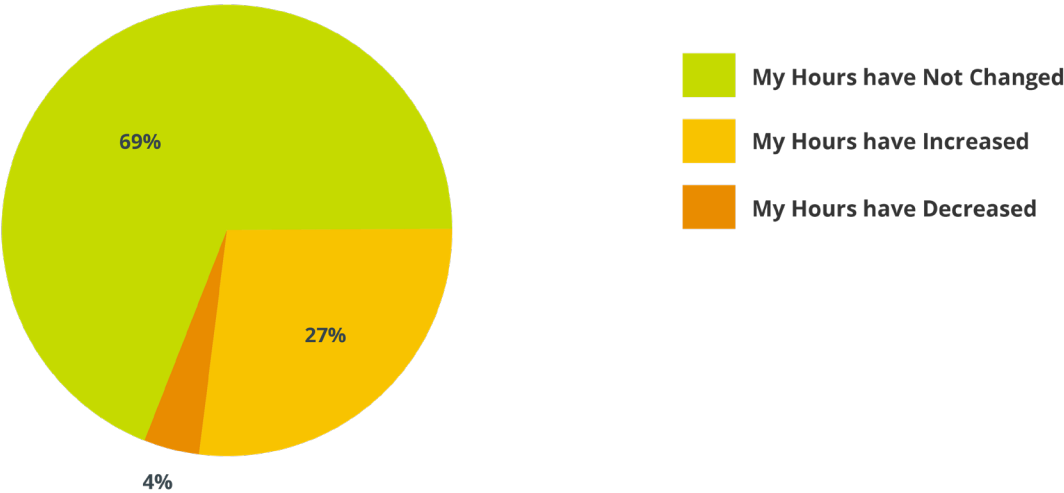
- |                                    |   |
|------------------------------------|---|
| <b>19</b> February-March           | <b>1</b> April-Now  |
| <b>3</b> I've Always Worked Remote | <b>1</b> I've Always Split My Time Between Remote & In Office |
| <b>2</b> June-Now                  |   |



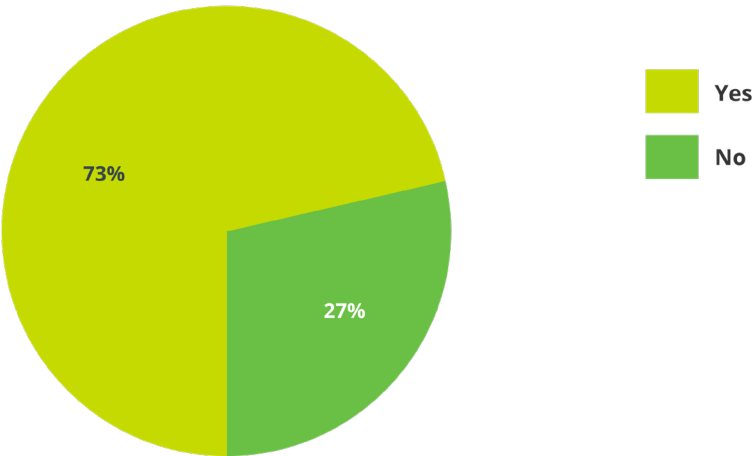
# General Questions

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How have your hours changed due to remote work?



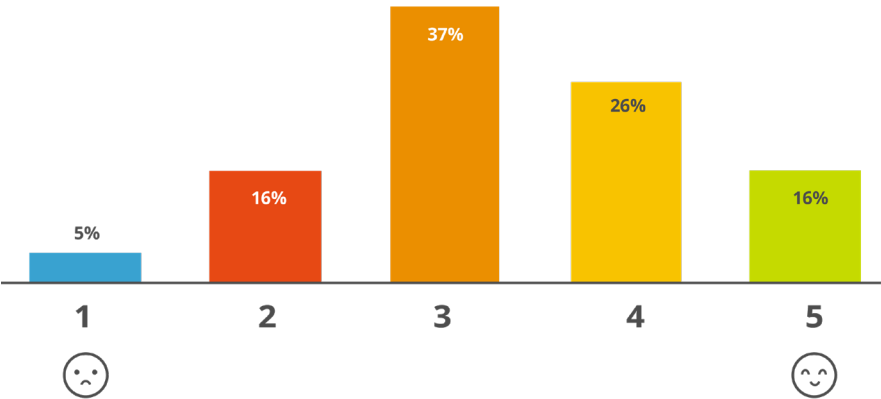
Do you have the option to physically go into work?



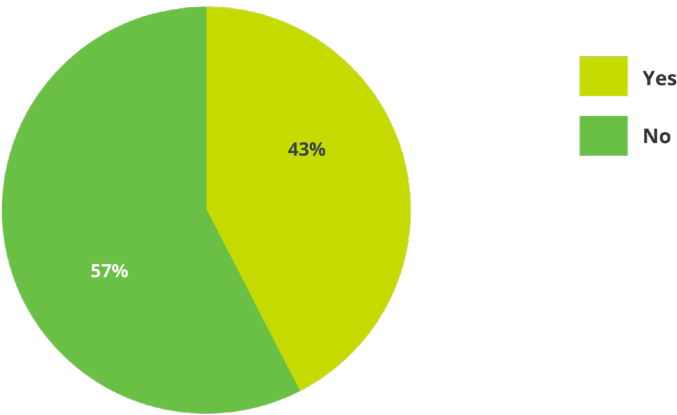
# General Questions

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Do you feel comfortable going into work?



Would you like the option to go into work?



# General Questions

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## **Are there factors prohibiting you from going into work?**

- 7 There is nothing prohibiting me from going into work
- 6 My workspace is not allowing people into the office yet
- 6 I (or someone in my household) is immunocompromised:  
it's not worth the risk
- 2 I don't have childcare
- 2 Out of state
- 1 Significant other travels for work. Don't want to be Typhoid Mary
- 1 I don't feel comfortable with the new changes made for a safe  
return to work
- 1 I have not been made aware of any new changes made for a safe  
return to work
- 1 Limited attendance in office limits the value of being there in person
- 1 I am no longer local to office
- 1 My son was born 7/7/20
- 1 Currently looking for employment
- 1 My daily work can be done remotely without the time/expense  
it takes to go into the office setting
- 1 Distance
- 1 Concern over close-contact with co-workers, not necessary  
to be in office, concern over other co-workers not practicing  
social distancing outside of working hours



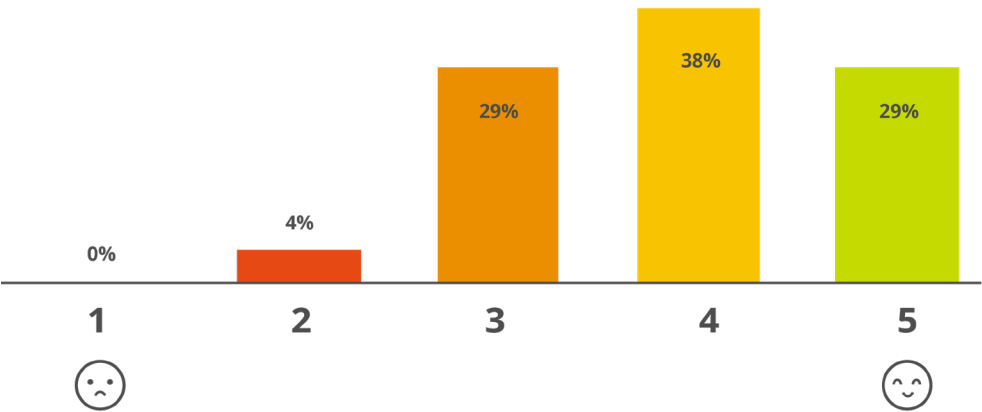
# Virtual Meeting

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**Which program does your team primarily use to conduct virtual meetings?**

- 8 Zoom
- 7 GoToMeeting
- 6 Microsoft Teams
- 2 We do not use virtual meeting platforms
- 1 Skype
- 1 BlueJeans by Verizon
- 1 Google Meet

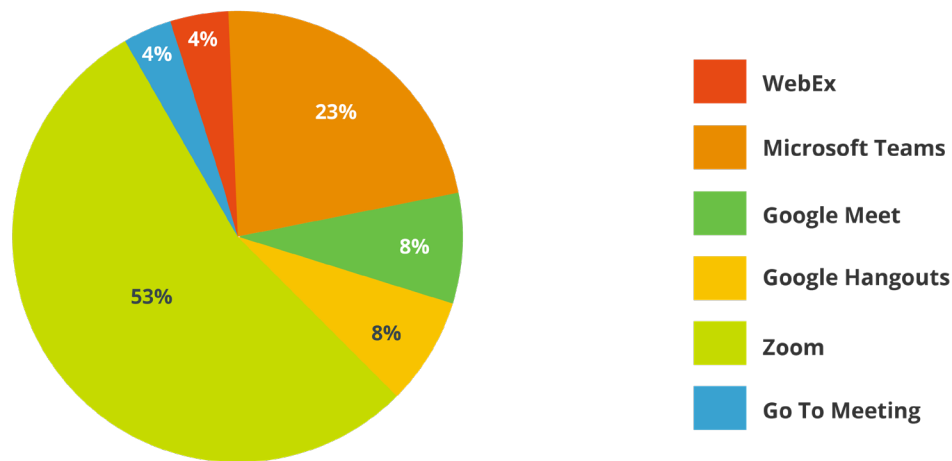
**Do you feel that the virtual meeting program your team uses is effective?**



# Virtual Meeting | Business Communication

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**What virtual meeting program do you prefer?**



**Which team communication program does your business use for internal communication?**

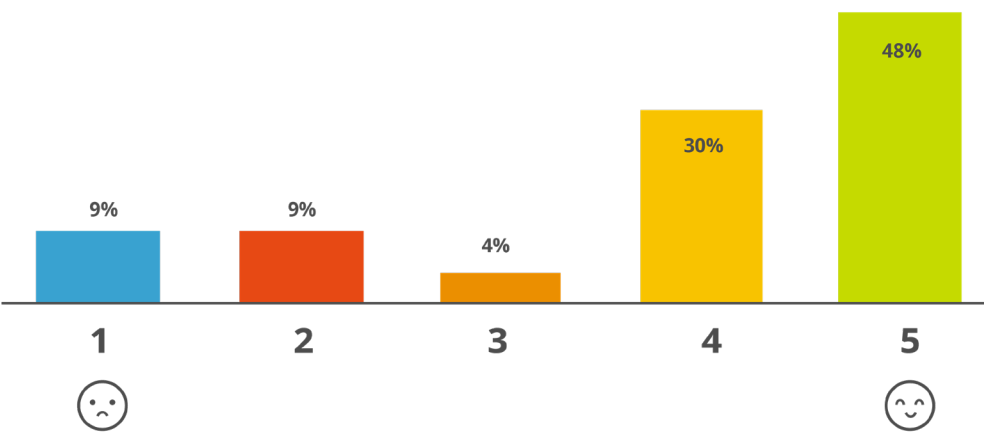
- 12** Microsoft Teams
- 11** Slack
- 6** We do not have a communication program
- 2** Google Chat
- 1** We do not use virtual meeting platforms
- 1** Texting
- 1** BlueJeans by Verizon; Outlook



# Business Communication

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**Do you feel that the communication program your team uses is effective?**



**What team communication program do you prefer?**

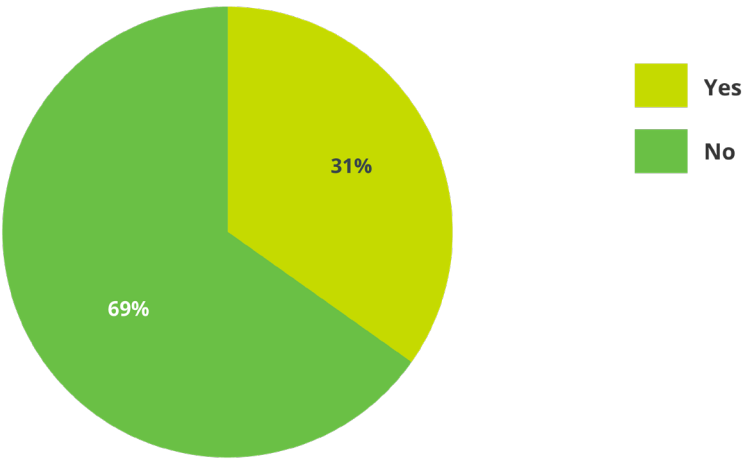
- 10** Slack
- 9** Microsoft Teams
- 2** Google Chat
- 1** I do not know any of these communication programs listed
- 1** We use the old fashioned telephone if we need to talk
- 1** N/A
- 1** Text, phone, email in that order



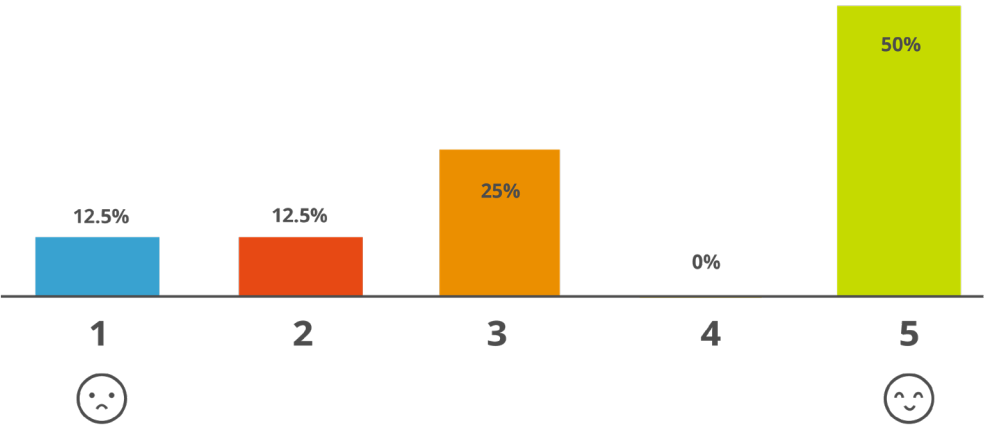
# Business Communication

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Do you use a business phone while working remotely?



How often do you use your business phone?



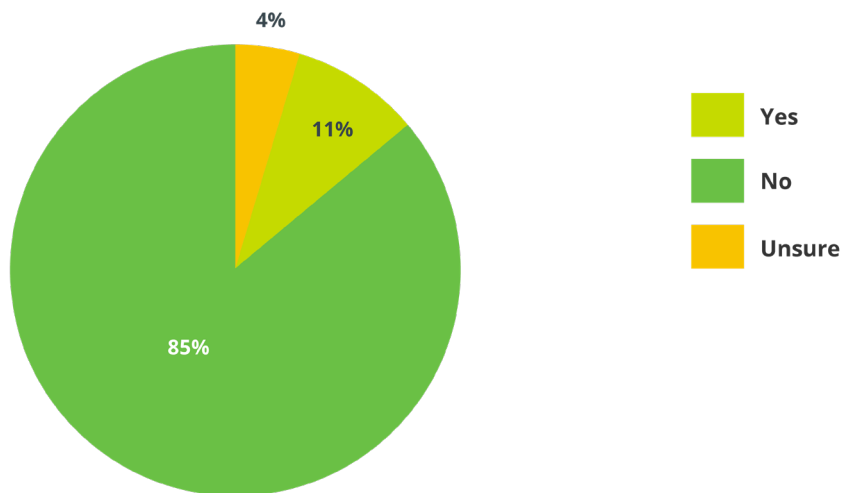
# Business Communication | Internet Service

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**Do you feel that your business phone is necessary for you to do your job?**

- 4** Yes
- 3** No, I'd prefer to just use my personal phone
- 1** Yes, but I'm open to alternatives

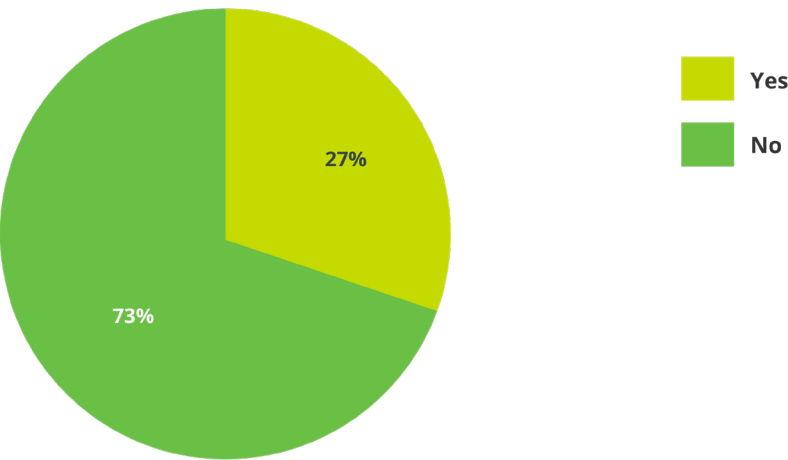
**Do you find that your internet at home is too slow to efficiently get your work done?**



# Internet Service | Remote Setup

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Have you had to upgrade your internet service plan for working at home?



Are you compensated by your employer for the internet upgrade charge?

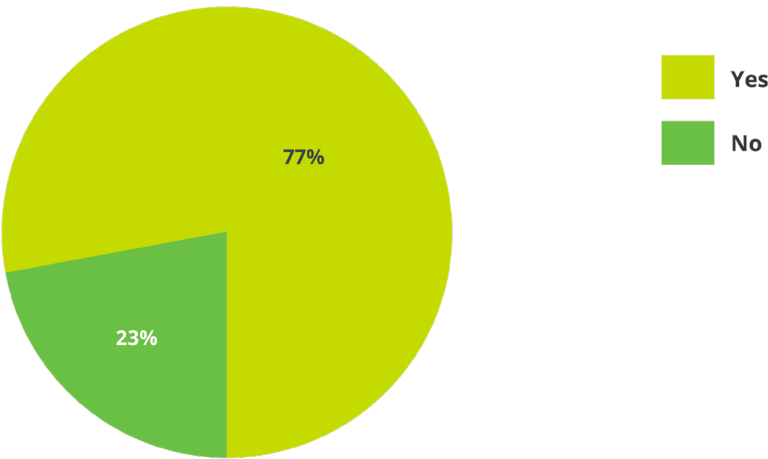
7 No



# Remote Setup

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**Do you have a dedicated workspace/office at home?**



**What in your remote space is missing from your office?**

- |                              |                            |
|------------------------------|----------------------------|
| <b>9</b> Nothing is missing  | <b>3</b> Wireless Mouse    |
| <b>8</b> Standing Desk       | <b>3</b> Wireless Keyboard |
| <b>6</b> Second Monitor      | <b>2</b> Laptop            |
| <b>5</b> Third Monitor       | <b>1</b> Wired Mouse       |
| <b>5</b> Dedicated Workspace | <b>1</b> Wired Keyboard    |
| <b>4</b> Desk                | <b>1</b> PC                |



# Remote Setup

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## **When was the last time your technology was upgraded?**

- 10** 2-3 Years Ago
- 7** 1-2 Years Ago
- 4** This Year
- 3** Unsure
- 1** 4-5 Years Ago
- 1** 5+ Years Ago

## **Do you take breaks to get up and walk/stretch?**

- 23** Yes
- 3** No

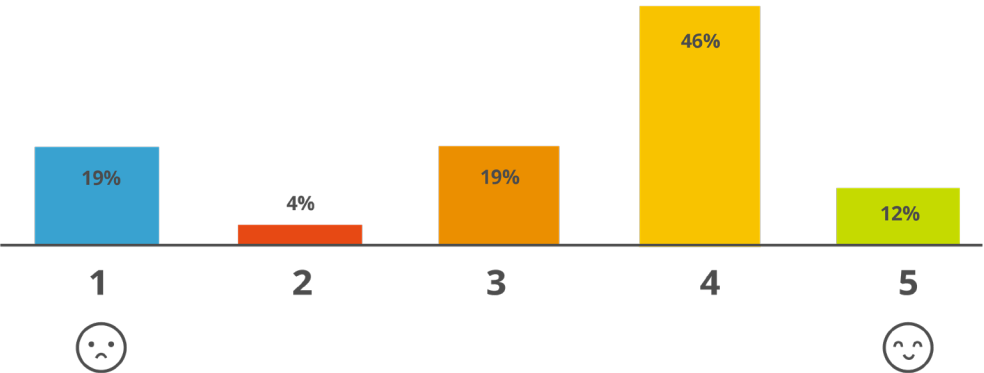
## **How long do you typically stay seated at your computer working?**

- 1** Less than 2 Hours
- 1** 2-4 Hours
- 1** 6+ Hours

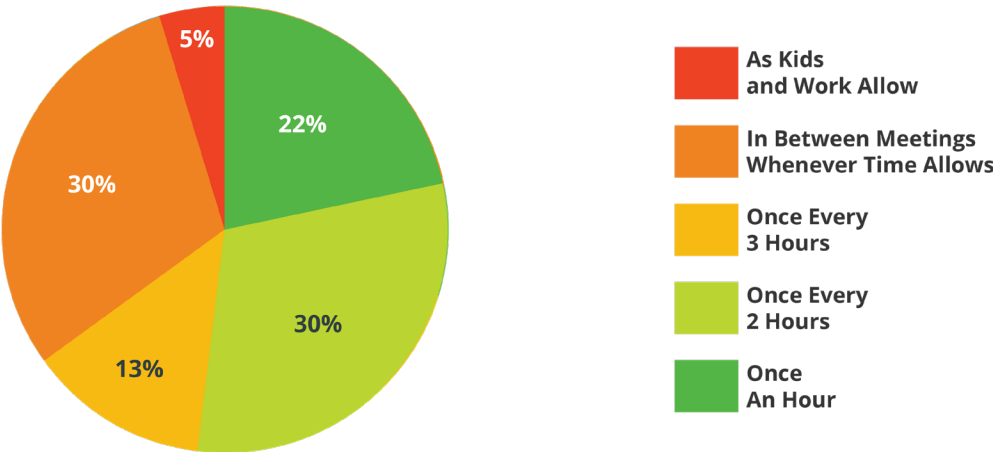


# Remote Setup

Is your chair at home comfortable?



How often do you take breaks?



# Team Fun

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**Does your team have virtual non-work related events?**

**19** No

**7** Yes

**Would you like to have virtual non-work related events?**

**15** Yes

**11** No

**How often does your team host these virtual non-work related events?**

**5** Once A Month

**2** Once A Quarter



# Final Thoughts

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## What have been the **POSITIVES** of working remotely?

- 22** Not Having to Drive to Work
- 21** Comfort of Being at Home
- 16** More Flexible Working Hours
- 12** Can Watch/Care for Pets
- 12** Easier to Take Breaks
- 12** Better Health Habits
- 11** Less Distractions
- 11** Access to Work 24/7
- 10** Easier to Manage My Time
- 10** Better Work/Life Balance
- 9** Spending More Time with Family
- 6** Can Watch/Care for Children
- 2** More Communication With my Team Members
- 1** Less Technical Problems



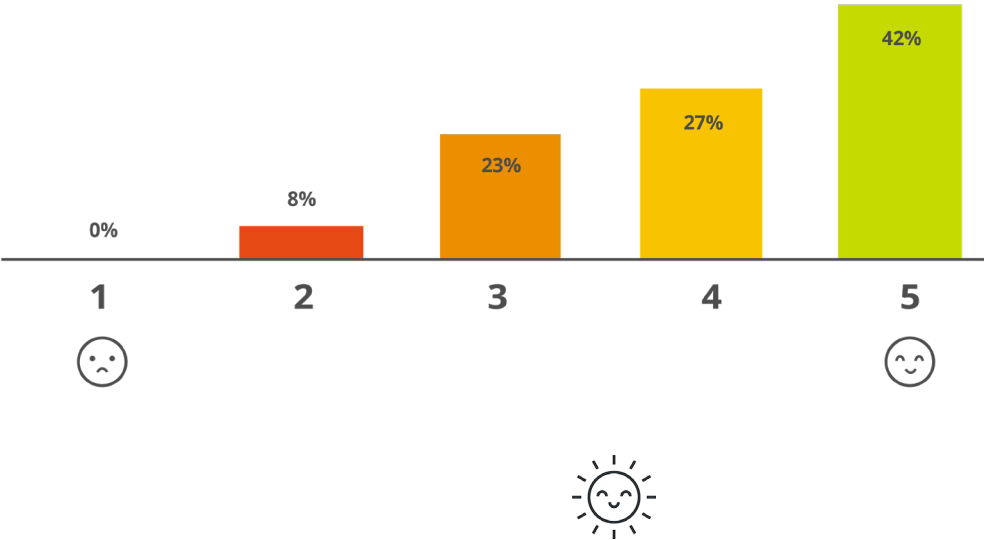
# Final Thoughts

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## What have been the NEGATIVES of working remotely?

- 18 Feeling Isolated by Not Going Out
- 14 Less Communication With My Team Members
- 13 Access to Work 24/7
- 9 More Distractions
- 6 Worse Health Habits
- 6 Pet Interruptions
- 5 Worse Work/Life Balance
- 5 More Technical Problems
- 5 Spending More Time Working Than With Family
- 2 Children Interruptions
- 1 Harder to Manage My Time
- 1 Harder to Take Breaks
- 1 Comfort of Being at Home

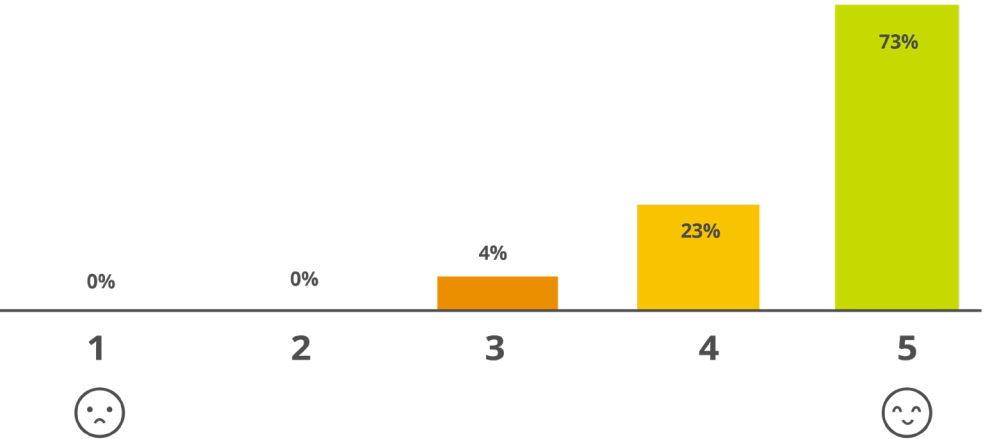
## I am more productive working remotely.



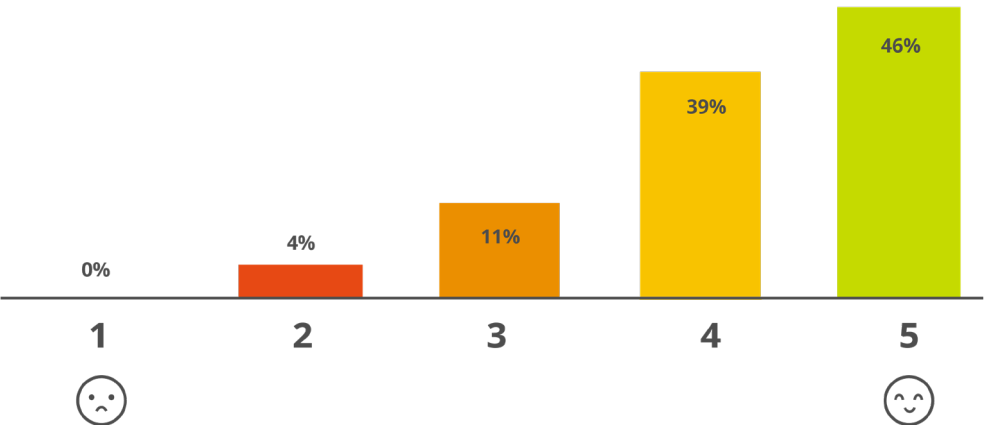
# Final Thoughts

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My job can be done remotely.



I am happy working remotely.



# Final Thoughts

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**I want to continue to work remote post-pandemic.**

- 19** Yes
- 4** Maybe, if changes are implemented
- 3** No

**How often do you plan to work when you transition back to the office? (Weekly)**

- 8** Everyday
- 7** I Don't Know
- 3** 4 Days a Week
- 3** None
- 2** 3 Days a Week
- 2** 1 Day a Week
- 1** 2 Days a Week



# Final Thoughts

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## **Any final thoughts on your transition to working remotely?**

"We go in the office a couple days and work from home a couple days. It's nice to work from home but also nice to go into the office and have in person communication, which is more efficient working on big projects. I love having the flexible option and hoping it continues this way."

"It has been much better overall"

"Our team has performed at an extremely high level remotely. I am very excited for what the future work environments will become as we leave Covid-19 behind us. I enjoy meeting once a month with my team members and clients to maintain personal/professional relationships. I do not believe that we will return to a full office environment. Our drive towards work autonomy started before the pandemic and has only been confirmed that we can be very successful and have the freedom to work where and when we want."

"When I started this job, we didn't have an office. I was 100% remote for two years. The increased productivity was the greatest benefit. I'll never go back to working full time in an office. The best value for my company and for me is to work remotely 2 - 3 days a week and in the office 2 - 3 days a week."

"I have worked from home before and it works for me. I can get more done in less time by staying focused. If for some reason I can't work I can make up the time after hours. It's a win, win for everyone."

"Microsoft Teams sucks on a mac. Using it may force us to convert to all PC office."

"We are currently doing optional work-from-home, so not everyone in the office is partaking in WFH."



## Final Thoughts

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"The COVID crisis has pushed most businesses to work remotely and most businesses are realizing that their employees are happier working remotely at the same level as if they were in office. Along with that employees are realizing that there is a better work/life balance that exists without sacrificing the quality of work produced through the agency. Working remotely has made me realize that I need to have a better work/home life balance and be more than the guy who shows up just before bedtime during the week."

"Technology is what enables us to do our job successfully or unsuccessfully."

"Collective work is easier in-person... Like anything else, the best option is usually a combination of a few options. Personally, working from home Tuesday and Thursday with office days Monday, Wednesday, and Friday is best for me."

"Managing a common culture across departments and international locations is difficult when coming up with a work from home strategy. It has worked extraordinarily well with my new products team but there are older mentalities in the organization that don't want to trust that we're being efficient."

"It's been easier than anticipated."



**The Full Report**

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**Thank you.**

